



## FREQUENTLY ASKED QUESTIONS – VAN RAMPS

- Q: Does my van need to be modified to use the Van Ramp?
- A: No. In many cases you may use the van you already have, and have the ramp installed into it without having to lower the floor, etc.
- A: Or you can purchase a standard factory van that will accommodate the Van Ramp. Contact us for any application questions.
- Q: Is the installation process for the Van Ramp complicated? Can I install it myself?
- A: In most cases the process is quite straightforward and uncomplicated, with install hardware included required mount clips to be put in the floor to secure the bracket. In some cases, you may wish to use a dealer to assist with installation which we can help arrange.
- Q: Are there any additional expenses once the system is ordered in order to install?
- A: Most cases do not require additional expense to complete installation. In some cases, it may be necessary to implement a shim or spacer under the floor mount bracket if added height is needed for the ramp to clear the edge of the floor.
- Q: Are the Van Ramps reliable? What kind of track record do they have?
- A: Roll-A-Ramp Van Ramps are extremely reliable, and should outlast the vehicle in most cases. Van Ramps have been widely accepted as an excellent alternative to more expensive options such as vehicle lifts.
- Q: What is the warranty of Van Ramp?
- A: Unconditional 10 Year Warranty is provided with each system. If you should ever have an issue with a Roll-A-Ramp Van Ramp, simply contact the company and we will assist you in solving the issue hassle-free.
- Q: How difficult is it to lift the ramp and fold it out and fold it up into the van?
- A: The process of deploying and raising the ramp into the van requires moderate strength, with the ramp made from aircraft-aluminum.



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